

HYPERCONVERGENCE USER SERVICES : A SERIOUS CHALLENGE AND WARNING TO LIBRARY PROFESSIONAL

By

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ABSTRACT

Library service is a busy, user-oriented activity, with a deep-rooted emphasis on means rather than ends, on tactics rather than strategy, on building collections rather than on the roles those collections play. This has been reflected by many renewed critics in their professional literature on practical and technical matters. In this paper the authors try to emphasise major changes that are likely to take place and a need for recognition regarding convergence between library, computing, and telecommunications services; of probable changes in the publishing world, and library management using new tools and techniques.

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