

E-MAIL BASED REFERENCE SERVICE IN INDIAN LIBRARIES

by

Chudamani K S*

ABSTRACT

The paper traces the evolution of reference service in India. Since the time of S R. Ranganathan, the father of Library Science in India. It touches upon the needs of ready reference service and long range reference service in libraries. It has also examined the role of E-mail in providing these services. It also provides insights into the new reference services launched using E-mail by some libraries in India.

*Assistant. Librarian, JRD Tata Memorial Library, Indian Institute Science, Bangalore –12
