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## HRD ASPECTS OF LIBRARY AUTOMATION IN COLLEGE LIBRARIES OF GUWAHATI : A STUDY

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### ABSTRACT

*Library Automation is a phenomenon through which computer-based information processing is used to do day-to-day operations of library system and library services. It can be said that computer can serve as universal remedy for all the existing ills of libraries. Since these can be made use of for performing each and every activities of the library. This paper mainly focuses on the manpower aspects of library automation in the college libraries of Assam. The status of automation has been discussed along with library survey, library software, and library services.*

**Keywords :** Library Automation, Library Software, Information Technology.

### 1. Introduction

Guwahati is the gateway of North East and capital city of Assam. It is an ancient city having mentioned in Mahabharata and Purans. Of course in those days it was known as Pragjyotishpur and Kamrup. It has been a glorious city since old days. It was famous for astrological studies besides the regular studies in education and philosophy. It is covered by 340 sq km in area with a population of about 11 lakhs. With the passage of time, the city is also trying to develop its educational scenario by adopting the latest techniques in this field as far as possible. However, due to different factors, such as geographical isolation, political situation, insurgency problem there has not been much improvement as compared to other cities of India.

### 2. College of Guwahati City

At present the city of Guwahati has a total number of 20 colleges including deficit and non-deficit colleges. Besides there are a good number of junior colleges, law colleges, B.Ed. colleges, technical colleges, which has not been taken into consideration in this study. The colleges under study are shown below which are arranged according to their year of establishment.

From the table- 1 it is seen that some colleges are very old while some are newly established. Cotton College established in 1901 is the oldest while West Guwahati Commerce College was established in the year 1992. Out of 20 colleges, 6 college libraries are named on the great legendary of Assam.

**Name of college library with year of establishment**

| S. No. | Name of College                   | Year of Estd. | Name of Library                        |
|--------|-----------------------------------|---------------|--|
| 1.     | Cotton College                    | 1901          | Dr Surya Kumar Bhuyan Library          |
| 2.     | Handique Girls' College           | 1938          | Handique Girls' College Library        |
| 3.     | B.Borooah College                 | 1943          | Hem Barua Library                      |
| 4.     | Pragjyotish College               | 1954          | Pandit Tirthanath Sama Library         |
| 5.     | Arya Vidyapith College            | 1958          | Arya Vidyapith College Library         |
| 6.     | K K Handiqui Sanskrit College     | 1960          | K K Handiqui Sanskrit College Library  |
| 7.     | Gauhati Commerce College          | 1962          | Dr Brinchi Kumar Baruah Library        |
| 8.     | Pandu College                     | 1962          | Pandu College Library                  |
| 9.     | North Guwahati College            | 1962          | North Guwahati College Library         |
| 10.    | Gauhati College                   | 1964          | Surabala Bardoloi Memorial Library     |
| 11.    | Lalit Chandra Bharali College     | 1971          | Lalit Chandra Bharali College Library  |
| 12.    | KRB Girls' College                | 1971          | KRB Girls' College Library             |
| 13.    | Kanya Mahavidyalaya               | 1977          | Kanya Mahavidyalaya Library            |
| 14.    | R G Baruah College                | 1978          | R G Baruah College Library             |
| 15.    | Dispur College                    | 1978          | Dispur College Library                 |
| 16.    | K C Das Commerce College          | 1983          | K C Das Commerce College Library       |
| 17.    | S B Deorah College                | 1986          | S B Deorah College Library             |
| 18.    | Kamashree Hiteswar Saikia College | 1988          | Dandeswar Gogoi Memorial Library       |
| 19.    | Narengi Anchalik Mahavidyalaya    | 1991          | Narengi Anchalik Mahavidyalaya Library |
| 20.    | West Guwahati Commerce College    | 1992          | West Guwahati Commerce College Library |

**Table: 1**

The colleges of Guwahati city are offering all the Stream of Gauhati University i.e. arts, science and commerce.

### 2.1 Collection of the Libraries

Collections of any type of library reflect the types of services offered by the library to its reader. A balance collection selected on a judicious basis is a must to offer the appropriate service by the library. The college libraries have to acquire a wide variety of learning materials both in printed and non-printed forms. The table- 2 shows the collection of different college libraries of Guwahati. It reveals that the collection of Cotton College has highest collection and Kamashree Hiteswar Saikia College has the least collection. The table further reveals that 5 colleges are having CD-ROMs, DVD-ROMs, VCD, etc.

## Collections

| S. No. | Name of College                    | Collections |             |        |
|--------|------------------------------------|-------------|-------------|--------|
|        |                                    | Printed     | Non-Printed | Total  |
| 1.     | Cotton College                     | 119114      | -           | 119114 |
| 2.     | Handique Girls' College            | 38000       | -           | 38000  |
| 3.     | B.Borooah College                  | 37000       | 20          | 37020  |
| 4.     | Pragjyotish College                | 52100       | -           | 52100  |
| 5.     | Arya Vidyapith College             | 41065       | 45          | 41110  |
| 6.     | K K Handiqui Sanskrit College      | 8680        | -           | 8680   |
| 7.     | Gauhati Commerce College           | 38499       | -           | 38499  |
| 8.     | Pandu College                      | 35625       | 216         | 35841  |
| 9.     | North Guwahati College             | 25897       | -           | 25897  |
| 10.    | Gauhati College                    | 32000       | -           | 32000  |
| 11.    | L C B College                      | 12800       | -           | 12800  |
| 12.    | KRB Girls' College                 | 6935        | -           | 6935   |
| 13.    | Kanya Mahavidyalaya                | 16271       | -           | 16271  |
| 14.    | R G Baruah College                 | 8684        | -           | 8684   |
| 15.    | Dispur College                     | 10000       | -           | 10000  |
| 16.    | K C Das Commerce College           | 11500       | 120         | 11620  |
| 17.    | S B Deorah College                 | 6500        | 25          | 6525   |
| 18.    | Karmashree Hiteswar Saikia College | 2540        | -           | 2540   |
| 19.    | Narengi Anchalik Mahavidyalaya     | 4200        | -           | 4200   |
| 20.    | West Guwahati Commerce College     | 3820        | -           | 3820   |

Table: 2

## 3. Library Services

The colleges under the studies are having library facilities of different levels. The traditional services such as issue and return and reference service being common to most of the colleges a few of them are initiating the library automation to provide different modern information services to the users. The table- 3 reveals the different services being offered by the colleges of Guwahati.

## Services of College Libraries

Sl No. Name of College User Education Circulation service Reference Service Internet  
Bibliography/Doc/ Book Bank CAS SDI Reprography

|     |                                   |     |     |     |     |                                     |     |     |     |
|-----|-----------------------------------|-----|-----|-----|-----|-------------------------------------|-----|-----|-----|
| 1.  | Arya Vidyapith College            | Yes | Yes | Yes | -   | -                                   | -   | -   | Yes |
| 2.  | B.Borooah College                 | Yes | Yes | Yes | Yes | -                                   | -   | -   | Yes |
| 3.  | Cotton College                    | Yes | Yes | Yes | Yes | Bibl                                | -   | -   | Yes |
| 4.  | Dispur College                    | Yes | Yes | Yes | -   | -                                   | -   | -   | Yes |
| 5.  | Gauhati College                   | -   | Yes | Yes | Yes | -                                   | -   | -   | Yes |
| 6.  | Gauhati Commerce College          | -   | Yes | Yes | -   | -                                   | -   | -   | Yes |
| 7.  | Handique Girls' College           | Yes | Yes | Yes | -   | -                                   | -   | Yes | Yes |
| 8.  | K C Das Commerce College          | Yes | Yes | Yes | Yes | Bibl,<br>ind,<br>abs,<br>book<br>bk | -   | -   | -   |
| 9.  | K K Handiqui Sanskrit College     | Yes | Yes | Yes | -   | -                                   | -   | -   | Yes |
| 10. | Kanya Mahavidyalaya               | -   | Yes | -   | -   | -                                   | -   | -   | -   |
| 11. | Kamashree Hiteswar Saikia College | -   | Yes | Yes | -   | -                                   | -   | -   | -   |
| 12. | KRB Girls' College                | -   | Yes | Yes | -   | -                                   | -   | -   | Yes |
| 13. | Lalit Chandra Barali College      | -   | Yes | Yes | -   | -                                   | -   | -   | Yes |
| 14. | Narengi Anchalik Mahavidyalaya    | -   | Yes | Yes | -   | -                                   | -   | -   | -   |
| 15. | North Guwahati College            | Yes | Yes | Yes | -   | -                                   | -   | -   | Yes |
| 16. | Pandu College                     | Yes | Yes | Yes | Yes | bibl                                | Yes | Yes | Yes |
| 17. | Pragjyotish College               | Yes | Yes | Yes | -   | Book bk                             | -   | -   | Yes |
| 18. | R G Baruah College                | -   | Yes | Yes | -   | -                                   | -   | -   | -   |
| 19. | S B Deorah College                | Yes | Yes | Yes | Yes | -                                   | Yes | Yes | Yes |
| 20. | West Guwahati Commerce College    | -   | Yes | -   | -   | -                                   | -   | -   | -   |

Table: 3

#### 4. Library Automation

Library Automation may be defined in simple sense as a process of mechanization of library operations, which are of routine and repetitive in nature. This covers usually all the housekeeping operations, acquisition, serial control, cataloguing, circulation, reference, etc. Library Automation is a process that brought and will continue to bring profound changes to the library world, in terms of both technology and the involvement of people. Library automation refers to the processing of routine clerical function of the library with the assistance of computer or other mechanized or automation equipments. Actually it is nothing but the application of computer to the library operation.

##### Automation Status of Libraries

| S. No. | Name of College                    | Fully Automated | Partially Automated | Not Automated | Year of Automation |
|--------|------------------------------------|-----------------|---------------------|---------------|--------------------|
| 1.     | Arya Vidyapith College             | -               | Yes                 | -             | 2007               |
| 2.     | B.Borooah College                  | Yes             | -                   | -             | 2002               |
| 3.     | Cotton College                     | -               | Yes                 | -             | 2002               |
| 4.     | Dispur College                     | -               | Yes                 | -             | -                  |
| 5.     | Gauhati College                    | -               | -                   | Yes           | -                  |
| 6.     | Gauhati Commerce College           | -               | Yes                 | -             | 2004               |
| 7.     | Handique Girls' College            | -               | Yes                 | -             | 2004               |
| 8.     | K C Das Commerce College           | Yes             | -                   | -             | 2004               |
| 9.     | K K Handiqui Sanskrit College      | -               | -                   | Yes           | -                  |
| 10.    | Kanya Mahavidyalaya                | -               | -                   | Yes           | -                  |
| 11.    | Karmashree Hiteswar Saikia College | -               | -                   | Yes           | -                  |
| 12.    | KRB Girls' College                 | -               | -                   | Yes           | -                  |
| 13.    | Lalit Chandra Bharali College      | -               | Yes                 | -             | 2006               |
| 14.    | Narengi Anchalik Mahavidyalaya     | -               | -                   | Yes           | -                  |
| 15.    | North Guwahati College             | -               | -                   | Yes           | -                  |
| 16.    | Pandu College                      | Yes             | -                   | -             | 1999               |
| 17.    | Pragjyotish College                | -               | Yes                 | -             | 2003               |
| 18.    | R G Baruah College                 | -               | -                   | Yes           | -                  |
| 19.    | S B Deorah College                 | -               | Yes                 | -             | 2003               |
| 20.    | West Guwahati Commerce College     | -               | -                   | Yes           | -                  |

Table: 4

Automation of academic libraries in Assam is a recent phenomenon. Pandu College started the library automation in 1999, which was followed by B. Boarooah College in 2002. In the same year Cotton College also initiated library automation followed by Pragjyotish College in 2003. The table-4 gives a clear picture of automation status of college libraries of Guwahati.

From the table it is clear that only 3 colleges have fully automated, 8 colleges have partially automated while 9 colleges are yet to start automation services.

#### 4.1 Library Software

Software packages are brain of the hardware system, which runs the system as well as helps in particular assignment. In the field of Library and Information Science, though there is a good number of library software only Libsys, SOUL and CDS/ISIS are popular among the library professionals in Guwahati city. The table- 5 shows the availability of library software in college libraries.

**Library Software**

| Sl No. | Name of College                   | Library software used        |
|--------|-----------------------------------|------------------------------|
| 1.     | Arya Vidyapith College            | SOUL                         |
| 2.     | B.Boarooah College                | SOUL                         |
| 3.     | Cotton College                    | SOUL                         |
| 4.     | Dispur College                    | Third Eye Library Management |
| 5.     | Gauhati College                   | SOUL                         |
| 6.     | Gauhati Commerce College          | SOUL                         |
| 7.     | Handique Girls' College           | SOUL                         |
| 8.     | K C Das Commerce College          | SOUL                         |
| 9.     | K K Handiqui Sanskrit College     | -                            |
| 10.    | Kanya Mahavidyalaya               | -                            |
| 11.    | Kamashree Hiteswar Saikia College | -                            |
| 12.    | KRE Girls' College                | -                            |
| 13.    | Lalit Chandra Bharali College     | SOUL                         |
| 14.    | Narengi Anchalik Mahavidyalaya    | -                            |
| 15.    | North Guwahati College            | -                            |
| 16.    | Pandu College                     | SOUL                         |
| 17.    | Pragjyotish College               | Third Eye Library Management |
| 18.    | R G Baruah College                | SOUL                         |
| 19.    | S B Deorah College                | SOUL                         |
| 20.    | West Guwahati Commerce College    | -                            |

**Table: 5**

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From the above table it is seen that out of 20 colleges under this study 11 colleges used SOUL software for library automation while 2 colleges used Third Eye Library Management software (a local software package developed at Guwahati). The remaining seven doesn't have any library software. The study further reveals that the colleges without library software are not taking part in library automation.

#### **4.2 Prerequisites for Library Automation**

Library automation demands the following prerequisites:

1. Willingness of the library committee and librarian.
2. Adequate finance.
3. Proper planning.
4. Hardware requirement, such as PC, UPS, Scanner, Printer, Storage media, etc. (Always it should be latest hardware available in market)
5. Software requirement, such as operating system, system software, application software, etc.
6. Human ware, such as trained staff or manpower.

#### **4.3 Areas of Automation**

Ranganathan's five law of library science stipulates that documents of the library should have the maximum number of users. With the application of ICT in the area of libraries there has been tremendous improvement in the library services offered to the users by the libraries. Following are the main areas of library automation:

1. Library management.
2. Library house keeping operation, and
3. Information Retrieval System.

#### **5. Manpower for Library Automation**

Fully trained professional staff is a must for any type of library. The college libraries under the study are having a staff trends from 1-3 on average, however fully trained librarians in those colleges are not sufficient in relation to their work load arising out of number of users. The table-6 shows the existing position of different professionals and non-professionals in the colleges.

## Library Staffs

| S. No. | Name of College                    | Professional | Semi Professional | Nonl Professional | Total |
|--------|------------------------------------|--------------|-------------------|-------------------|-------|
| 1.     | Arya Vidyapith College             | 1            | -                 | 2                 | 3     |
| 2.     | B. Borooah College                 | 2            | 2                 | 2                 | 6     |
| 3.     | Cotton College                     | 3            | 3                 | 5                 | 11    |
| 4.     | Dispur College                     | 1            | 1                 | 2                 | 4     |
| 5.     | Gauhati College                    | 1            | 1                 | 2                 | 4     |
| 6.     | Gauhati Commerce College           | 1            | -                 | 4                 | 5     |
| 7.     | Handique Girls' College            | 1            | -                 | 5                 | 6     |
| 8.     | K C Das Commerce College           | 2            | -                 | 2                 | 4     |
| 9.     | K K Handiqui Sanskrit College      | 1            | -                 | 2                 | 3     |
| 10.    | Kanya Mahavidyalaya                | -            | -                 | 2                 | 2     |
| 11.    | Karmashree Hiteswar Saikia College | 1            | -                 | 1                 | 2     |
| 12.    | KRB Girls' College                 | 1            | -                 | 1                 | 2     |
| 13.    | Lalit Chandra Bharali College      | 2            | 1                 | 4                 | 7     |
| 14.    | Narengi Anchalik Mahavidyalaya     | 1            | -                 | 2                 | 3     |
| 15.    | North Guwahati College             | 1            | -                 | 1                 | 2     |
| 16.    | Pandu College                      | 1            | 1                 | 4                 | 6     |
| 17.    | Pragjyotish College                | -            | 1                 | 2                 | 3     |
| 18.    | R G Baruah College                 | 1            | -                 | 2                 | 3     |
| 19.    | S B Deorah College                 | 1            | -                 | 2                 | 3     |
| 20.    | West Guwahati Commerce College     | 1            | -                 | -                 | 1     |

Table:6

The table further reveals Cotton College has the maximum staff followed by LCB College, B. Borooah College, Handique Girls' College, Pandu College, etc. while West Guwahati Commerce College has the least number of library staff i.e. only one. From the observation it is found that out of the 20 colleges in 15 colleges the librarians besides being professionally qualified have acquired special skilled in library automation by attending different short-term courses, orientation, refresher course, etc. However from the observation of the college library, it is found that the training skilled acquired by the librarians is reflected only in 5 colleges. It may be observed that simply acquiring library skill is not sufficient for ensuring library Automated services to the readers. The mindset of



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the librarians has to be changed in a positive way to make the benefit of library automation passed on to the users. Again the cooperation of college authorities also factors for which many college librarians are not in a position to reflect their library automation expertise in an effective manner.

## **6. Suggestions**

1. In view of the tremendous development in the field of ICT, the professionals must undertake library automation in an effective way.
2. The colleges of Guwahati should take the library automation in a systematic way.
3. Authority should not hesitate to encourage the librarian for undertaking library automation, as the prices of computer hardware as well as software are quite affordable by the college authority. Besides INFLIBNET is also giving financial support for this purpose.
4. Librarian and other professionals should visit any developed computerized libraries to have better idea and to train the staff of the library.
5. The library professionals should take the job of library automation in a challenging way and prove themselves to be real partner in the academic process of the library users.
6. The library professional should undertake library users' education to make the users aware of the emerging services offered by the library.
7. INFLIBNET should also take feed back of college library services and ensure continuing education for the library professionals who update their skills and services.

## **7. Conclusion**

This is the age of computers. Computers have revolutionized all fields of knowledge. It has been gradually weaving electronic webs in various parts of the globe for quite a few decades now. Today information technology coupled with computer technology has conquered even space and time with regard to dissemination of information. The need for automation in libraries is emphasized because of the effective handling of information, updating of information, resource sharing and to maintain profession wide standard.

Academic libraries play a crucial role in dissemination of information services to the academicians, students, and research scholars. The entire phenomenon is a joint venture where library professionals, library authorities, library users play the key role. All of them should come forward to make it a successful one by their full-fledged cooperation. Then only the college libraries of Guwahati will prosper in new direction.

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